



## **Tile Return Policy**

**Tiles deemed surplus to requirements must be returned to us within 14 days of delivery. A full credit will only be authorised where the following conditions have been met;**

- Only full boxes can be returned, in the original and undamaged packaging
- All cost of returning the tiles are the responsibility of the customer, if Ware With All Ltd have to collect unused tiles there may be a collection charge.
- Quantities of tiles supplied by Ware With All Ltd are estimates only.
- Tiles must be returned to 13-14 Clarence Street, Greenock, PA15 1LR within 14 days of delivery to the customer.
- You will be notified by email/letter within 48 hours if your return meets the above conditions and if any credit is due.
- Any tiles that do not meet the above conditions must be collected within 5 working days or will be disposed of by Ware With All Ltd.
- We are unable to accept returns for any tiles that have been installed. Please check all tiles on delivery for any damages.
- We will reimburse you without delay for any returned tiles and in any event not later than 14 days after the day we received the goods back from you.
- As a consumer you will always have legal rights in relation to products that are faulty or not as described. These legal rights are not effected by this returns policy. Advice about your legal rights are available from your local Citizens Advice Bureaux or Trading Standards.

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